



Contracts and Transaction Fees

Transaction Fees

The United Way of Greater Milwaukee does not charge for the configuration or support work for your campaign. We strongly believe that supporting your campaign in this manner is the same support that we give our paper based campaigns.

The United eWay vendor, Truist has increased the per transaction price from \$1.80 to \$2.10 per transaction for 2010. The price increase is only the second time the cost has been raised for United Ways in its ten year history. It is our policy to pass the transaction costs along to companies utilizing the system. Additionally, donors who register an "I do not wish to contribute" transaction online will be charged a transaction fee of \$.50 per. This functionality is customizable and can be turned off to not incur this charge.

Contracts

Your contract is with United Way of Greater Milwaukee and it remains in effect until one party cancels. You do not need to sign a new contract every year, but you will be presented new documents if revisions are determined necessary.

United Way of Greater Milwaukee has in return contracted with Truist, the United eWay vendor to allow us to provide the service to you.

If you need a copy of your contract please do not hesitate to ask. If your contract is not on file for any reason, you will be asked to sign a new one before configuration can begin.